



## STAR RENTALS' COMMITMENT IN RESPONSE TO COVID-19

### What We Are Doing:

We are actively monitoring the ongoing developments surrounding coronavirus (COVID-19) and are taking precautions to provide a safe environment for our employees and customers while providing essential services to our customers. We closely watch the evolving situation, and adhere to the guidance, provided by the World Health Organization (WHO), U.S. Centers for Disease Control and Prevention (CDC), as well as state and local governments.

During this challenging and ever-changing crisis, Star Rentals continues to operate in support of our customers performing essential work such as Critical Infrastructure including Public Works, Food and Agriculture, Emergency Services, Energy, Transportation and Logistics, and other Community-based Government Operations.

The health and welfare of our employees along with those we serve are of top concern. Star Rentals is committed to taking the necessary steps to provide a safe work environment and to minimize our impact to others as well. As we continue to support our customers performing essential work, we are taking precautions to ensure the safety and well-being of our employees, customers and the community.

### Actions Taken:

- Facility and equipment cleaning and disinfecting
- Full employee orientation to promote social distancing and all other CDC guidelines to minimize contracting or spreading the virus along with the use of PPE
- Modified in-store service to limit close contact with customers and suppliers
- Drive-Up Service now available with electronic signatures
- Sales staff have moved to electronic correspondence and support of our customers by phone, email, video calls, and other means to avoid close contact.

Star Rentals remains committed to the well-being and livelihood of everyone we effect. We sincerely appreciate your ongoing patience and support while we work to keep your operations, and our own, safe and viable.

We are in this together!

Bob Kendall

President